

PDL UPDATE



Restricted Sales Representative Deployment within Provider Practices

Effective: March 17, 2020

What has changed:

Effective immediately Pacific Diagnostic Laboratories (PDL) sales representatives will no longer visit provider practices in person as a distancing precaution to help protect patients, providers and employees from the spread of the COVID-19 virus.

Reason for the change:

We are deeply concerned for the health and safety of our patients, providers, employees, and communities. As such, we have proactively chosen to suspend in-person office visits that may hamper efforts to control the COVID-19 virus.

NEW Service Protocol:

Until further notice, PDL sales representatives will work remotely to serve your needs and keep you abreast of COVID-19 developments within the laboratory. Please continue to reach out to your sales representative via cell phone, email or through the PDL Client Services Department at (805) 879-8100.

For more assistance, please contact PDL Client Services at (805) 879-8100

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